

HACC PROGRAM NEWS

SERVICES AVAILABLE FOR
OLDER PEOPLE AND PEOPLE WITH A DISABILITY



Home and Community Care Program

The Commonwealth and State Governments, through the Home and Community Care (HACC) Program, provide a wide range of support to assist frail older people, younger people with a disability and the carers of these people. By offering a range of support services, HACC enables people to remain independent and living in their own home.

People requiring services need to be assessed for eligibility and their particular service requirements. To meet people's current and changing needs, services aim to be as flexible as possible.



What Services are offered by the Home and Community Care (HACC) Program?

- Assistance with everyday household and personal tasks;
- Maintenance, repairs and minor modifications to people's homes;
- Personal care such as help with dressing, showering, shaving, toileting and getting in and out of bed;
- Nursing care in the home and general health information, education and advice on management of particular health problems such as diabetes;
- Food services such as a delivered hot, chilled or frozen meal; or a meal in a community facility;
- Allied health such as dietetics, occupational therapy, physiotherapy, podiatry and speech pathology;
- Group activities such as gentle exercise, gardening, craft, games and outings. This also gives carers a break;
- Social support such as Telelink, which provides group discussions via the phone; regular home visits; phone monitoring to check on a person's safety and well being; and transport to social activities and to attend appointments;
- Community respite care that provides a break for those caring for a frail older person or person with a disability. Respite care is provided in the home or in centre-based day programs;
- Linkages programs which provide case management and a brokerage service to people with extensive and complex support needs.

**Home and Community Care
(HACC)
Program**

How to obtain HACC services?

People requiring HACC services need to be assessed for eligibility and needs.

All City Councils can give you advice on the HACC services available in your region.

Contact any local council, community health centre, carer support group or district nursing service for further information.

You can apply for HACC services by calling an assessment officer to arrange an appointment for you or to refer you to an appropriate agency.

**HACC Fees and Assessment
Policies Apply**

More Information

City Council Aged & Disability Services

Boroondara City Council	9278 4722
Knox City Council	9298 8370
Manningham City Council	9840 9700
Maroondah City Council	9298 4275
Monash City Council	1800 659 307
Shire of Yarra Range	1300 368 333
Whitehorse City Council	9262 6333

Other HACC Services:

Linkages Programs:

Care Connect 9415 9560

Uniting Care Community Options
9890 6944

Nursing Care:

Royal District Nursing Services
(Box Hill) 9890 2363
(Camberwell) 9890 8433
(Knox) 9729 1666

Disability and Respite Services:

Interchange (Inner East) 9836 9811
Interchange (Outer East) 9758 5522

Social Support:

Do Care 9762 5211

Carer and Respite Services:

Commonwealth Carelink Centre
1800 052 222