

MIGRANT INFORMATION CENTRE (Eastern Melbourne) Aged & Disability Services

Working Effectively with People from CALD Backgrounds Training Program July - December 2010

The Migrant Information Centre (Eastern Melbourne) Aged & Disability Services provide **free** cultural awareness training and cultural briefing sessions for aged care services providers in the Eastern Metropolitan Region. The Cultural Awareness Training and Specific Cultural Training sessions are provided by the Multicultural Equity and Access Program (MEAP) in conjunction with the Eastern Region HACC Program at the Department of Health. The Cultural Briefing* sessions are provided by MIC's Eastern Metropolitan Region Community Partners Program (CPP) that is funded by the Australian Government Department of Health and Ageing under the Community Partners Program. The following sessions will be offered from July to December 2010:

Introduction to Cultural Awareness and Effective Communication

When: Wednesday 11 August 2010

Time: 9:30am to 12:30pm

Where: Chamber Room, Manningham City Council
699 Doncaster Road, Doncaster 3108

Details: The session includes local demographics, definition of culture, cultural sensitivity exercise, using effective English, non-verbal communication, identifying languages and working effectively with interpreters

Tips on Cultural Planning and Promoting your service to CALD communities

When: Thursday 14 October 2010

Time: 9.30 am to 12.30 pm

Where: Chamber Room, Manningham City Council
699 Doncaster Road, Doncaster 3108

Details: Provides information and case studies about planning culturally appropriate services and how to promote services to CALD communities

Exploring Cultural Festivals

When: Thursday 28 October 2010

Time: 10:15 am to 1:15pm

Where: Meeting Room, Wheelers Hill Library,
860 Ferntree Gully Road, Glen Waverley 3150

Details: Learn about cultural festivals celebrated by Chinese, Indian and Italian communities and how to incorporate these cultural festivals into your services' program

Specific Cultural Training Sessions and Cultural Briefing Sessions

These sessions include information about local demographics, customs, beliefs, health issues, attitudes towards older people and aged care, perceptions about carers and caring, information about death and dying, barriers in accessing services, and tips on working effectively with clients from CALD backgrounds

Working Effectively with the Polish Community

When: Thursday 29 July 2010

Time: 10:15am to 12.45pm

Where: Meeting Room, Wheelers Hill Library,
860 Ferntree Gully Road, Glen Waverley 3150

Working Effectively with the Chinese Community

When: Thursday 26 August 2010

Time: 9:30 am to 12pm

Where: Wills Room, Whitehorse Civic Centre,
379—397 Whitehorse Rd, Nunawading 3131

Understanding Vietnamese Culture *

When: Wednesday 15 September 2010

Time: 9:30 am to 12pm

Where: Wills Room, Whitehorse Civic Centre,
379—397 Whitehorse Rd, Nunawading 3131

Understanding the Cultures of Communities from the Regions of Former Yugoslavia *

When: Thursday 11 November 2010

Time: 9:30 am to 12pm

Where: Wills Room, Whitehorse Civic Centre,
379—397 Whitehorse Rd, Nunawading 3131

**HOW TO REGISTER: Fax your completed registration form to 9285 4882
or email - wzhang@miceastmelb.com.au**

ENQUIRIES: Wanling Zhang - Ph: (03) 9275 6904 or email as above